

CUSTOMER REFUND / RETURN POLICY

Refund Policy

You may request a refund of any amounts charged by contacting customer service support@tavalifestyle.com. If for any reason you are not completely satisfied with Tava Worldwide products purchased directly from Tava Worldwide via our website, you may request a refund within 30 days from the date of purchase for a full refund if you have not used any portion of the travel credits. Refunds and exchanges will be made to the credit card with which the product was purchased. You will need the following to make your request for refund:

- Proof of Purchase

Auto-Ship Cancellation

Please email support to cancel or modify your Auto-Ship at any time at support@tavalifestyle.com, without penalty. You can also modify or cancel your order at any time at www.tavalifestyle.com. By selecting the "Auto-Ship" option on the website, you are giving Tava authorization to enroll you in the automatic shipping program. Tava will ship your products directly to you. You are also authorizing Tava to charge your credit card for the products you have ordered on a monthly basis. You may cancel at any time without obligation and without penalty by emailing support@tavalifestyle.com or canceling the order on the tavalifestyle.com portal. All auto-ship cancellations must be performed or delivered to Tava within 3 business days of the next shipment to guarantee cancellation of that shipment.

For Used Credits

This site leverages wholesale rates at over 800,000 hotels purchased from hundreds of 3rd party sources. Each hotel and/or wholesaler has unique refund policies that are clearly disclosed to our members at the time of booking. Please carefully review cancellation policies before making your reservation.